PTC Creo Elements/Direct Products 20.0

Hardware Support – Hewlett Packard Enterprise

Last Updated: April 12, 2017

All drivers listed in this document available from your workstation manufacturer. Do not attempt to search AMD(ATI) or NVIDIA websites as those hardware vendors often will only have current (latest) drivers available which in most cases HAVE NOT BEEN TESTED by PTC.

If multiple certified or supported drivers are listed for a particular hardware configuration, PTC recommends using the latest configuration posted. For CoCreate 'legacy list' of graphics cards and drivers please refer to this document.

PTC recommends customers planning on upgrading to Creo Elements/Direct 20.0 should consider moving to 64 Bit hardware as 32-bit platforms will not allow you to experience the best performance and may not be supported on future versions of Creo Elements/Direct.

### Desktop Virtualization Environment Support - HPE

<table>
<thead>
<tr>
<th>Server Hardware</th>
<th>Hypervisor</th>
<th>VDI Server Software Stack</th>
<th>VM Client</th>
<th>Virtualization Mode and Host Driver</th>
<th>Graphics Card and Driver Version</th>
<th>Date Certified or Supported</th>
<th>Minimum Supported Datecode</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td>ProLiant m710x Server Cartridge</td>
<td>N/A</td>
<td>Citrix XenDesktop 7.9 With HDX 3D Pro</td>
<td>Windows 10 64 Bit</td>
<td>N/A</td>
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### Client Configuration

PTC has tested the above virtualized desktop environments with a variety of desktops and laptops. Please consult your virtualization technology provider on the recommendations for the client hardware.

**New certifications are currently in progress.**

**Please check back later for further updates.**