PTC Windchill Corrective and Preventive Action (CAPA) Overview

Overview

Course Code: WBT-4841-0
Course Length: 2 Hours

In this course, you will learn how to complete the day-to-day functions that enable you to create and manage product information with Windchill CAPA solution for corrective and preventive action. You will identify the overall CAPA process, learn how to create CAPA requests, perform root cause investigations, and create CAPA plans. Finally, you implement, confirm, and verify CAPA.

At the end of each module, you will complete a set of review questions to reinforce critical topics from that module. At the end of the course, you will complete a course assessment in PTC University Proficiency intended to evaluate your understanding of the course as a whole.

This course has been developed using Windchill 11.0 F000.

Course Objectives

- Understand the basics of Windchill CAPA
- Understand the CAPA process in Windchill CAPA
- Create a new CAPA Request
- Review a CAPA Request
- Perform CAPA root cause investigation
- Create CAPA plans
- Create CAPA Plan Approval Packages
- Complete CAPA Plan Approval
- Implement action plans for CAPA
- Confirm and verify the CAPA
Prerequisites

- Basic browser and Web navigation skills
- Basic understanding of product management processes and deliverables

Audience

- This course is intended for any Windchill CAPA user requiring guidance for using Windchill CAPA. People in related roles will also benefit from taking this course.
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