The Windchill Service Information Manager 10.2 Information Release and Delivery Process

Overview

Course Code: WBT-4450-G
Course Length: 8 Hours

In this course, you explore the overall Release and Deliver process. This includes investigating configuration processes, and using the Task Manager to add collections. You also use the Task Manager to add service information to InService. You learn about different troubleshooting procedures. You review the release and deliver best practice, and its sub-steps. You also explore InService and its user interface.

This course has been developed using InService 6.2 F000.

Course Objectives

- Understand the InService overall process.
- Execute tasks using the Task Manager.
- Explore various InService configuration files.
- Add collections to InService.
- Perform Transform and Load tasks.
- Enable notifications.
- Identify various bundle files.
- Monitor and schedule tasks.
- Troubleshoot InService.
- Understand navigating, searching, and filtering service information using InService.
- Identify parts information.
- View all types of available service information.
- Understand InService shopping carts.
Prerequisites

• WBT-4450–A The Windchill Service Information Manager 10.2 Service and Parts Information Process Overview
• TRN-4420 or WBT-4420 Introduction to Windchill Service Information Manager 10.2

Audience

• This course is intended for anyone who delivers multi-language service information using InService, and using Windchill Service Information Manager. Anyone evaluating Windchill Service Information Manager will also benefit from this course.
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