Introduction to PTC Service Center

Overview

Course Code  WBT-2404-0
Course Length  1 Hour

In this course, you will learn about the PTC Service Center Application and become familiar with its features and functions. You will also learn how to efficiently locate information. You will complete Pro/SCIENCY skills assessment questions for each topic. These questions are used to help reinforce your understanding of the course topics.

Course Objectives

- Access the PTC Service Center application
- Quickly locate required information
- Understand the Service Center deployment environment
- Efficiently navigate the PTC Service Center Application
- Understand how to gain access to Service Center information
- Navigate service information through graphical representations or product structure trees
- Search for technical information using search tools and filters
- Find parts information

Prerequisites

- None

Audience

- This course is intended for PTC Service Center Application end users. People in related roles will also benefit from taking this course.
# Table of Contents

<table>
<thead>
<tr>
<th>Module</th>
<th>1</th>
<th>Getting Acquainted with PTC Service Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Module</td>
<td>2</td>
<td>Finding Service Information</td>
</tr>
</tbody>
</table>