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## PTC Product Focus

### The Impact of Windchill ProductPoint

As we reflect on the holidays, we are reminded of the additional effort required to ensure that our customers' needs were being addressed. Since many of us had a plant shutdown, we only had a skeleton staff on hand or on call to deal with customer breakdown situations.

During regular business days, breakdowns are dealt with relative ease. The spare parts department will call the project manager or the designer and ask for the latest drawings. They would then check and ensure that all changes have been incorporated and then reissue the drawings.

During the holidays, most of the people are not available or not familiar with the project. This leaves the spare parts department with a difficult decision. Do we send parts that may be incorrect or do we wait until people come back from holidays. Either way, you may end up with a dissatisfied customer.

Implementing Windchill ProductPoint will ensure that current product information is available to the entire organization. With online banking ease of use, everyone in the organization can access the product information they need with simple web browser interface and navigation.

Windchill ProductPoint highlights include:

- Ability to see all correspondence relating to the design. Correspondence may include MS Office documents, Wikis, Version history.
- Ability to view release status and manage concurrent access. This is essential when trying to determine if any changes are pending.
- Ability to export BOM and Parts List. This allows non technical staff to be self sufficient.

Windchill ProductPoint will have a positive impact on your business by allowing other departments such as spare parts, make fully informed decisions. This is essential at any time of the year but critical during the holiday season.



## More Information on Windchill ProductPoint

To find out more about PTC's [Windchill ProductPoint](#) visit our Website.

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### PTC Product Focus

## Introducing Windchill Info\*Engine

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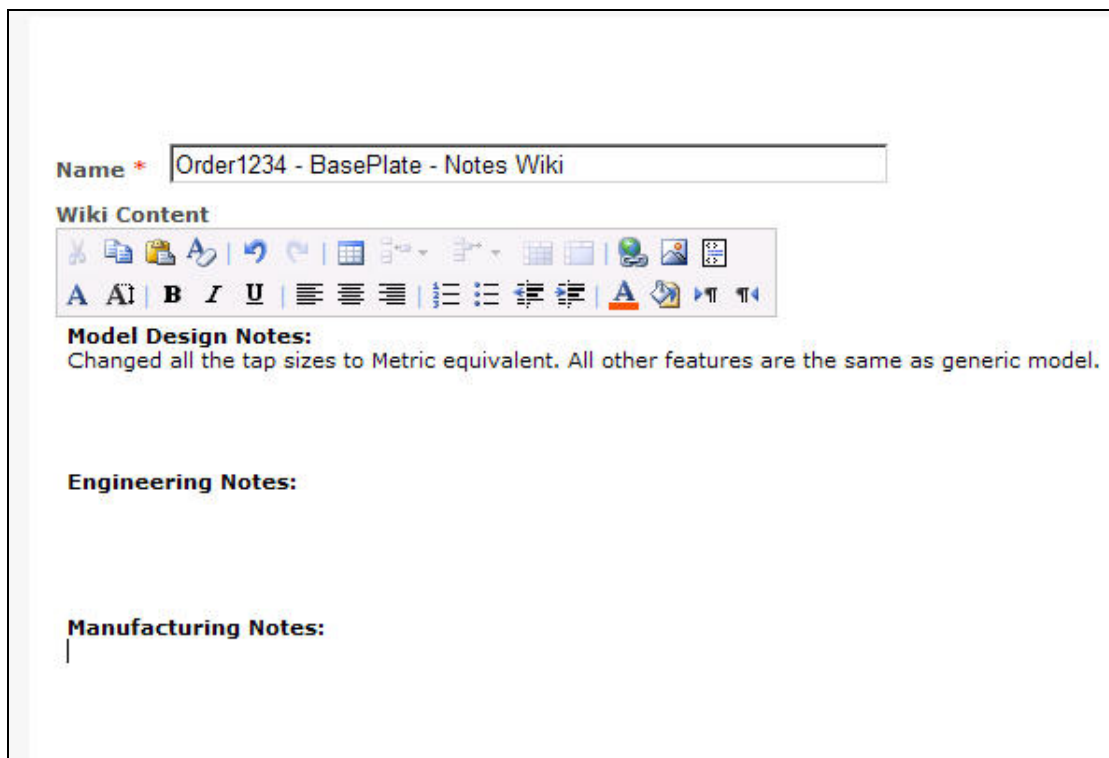
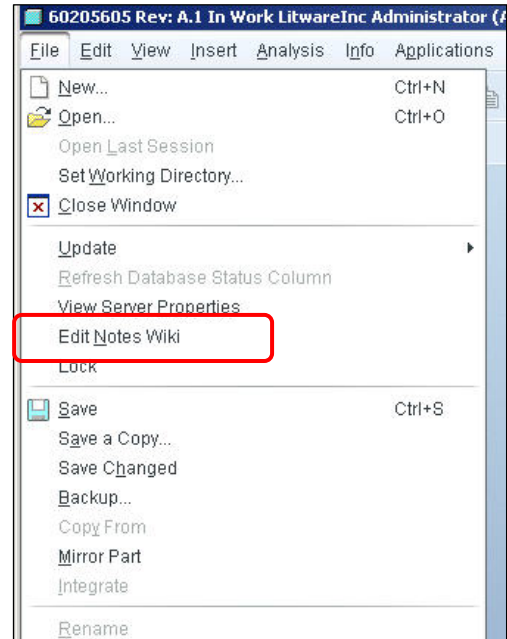
## Tips of the Month

### Notes Wiki Can Improve Design and Reuse

If you are using Pro/ENGINEER Wildfire 5.0, you can quickly create, edit, and view a Notes Wiki associated with the active model or an item in the model tree. Notes Wikis are intended to quickly capture design and manufacturing notes associated with a product item such as a part or an assembly.

If you are using Master Models or Generic models, then consider using the Notes Wiki as a means of improving design reuse. This can be achieved by commenting on what was changed/added to the Master/Generic model. This practice will encourage design reuse.

To add Notes to your active model, Select **File > Edit Notes Wiki**. You will be able to edit any existing notes or create a new note.



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## **Tips of the Month**

### **Resources for Windchill Administrators**

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## Announcements

### PTC Tips & Techniques Newsletter Archives

Did you miss an issue? Can't find that awesome technique you read about? Fear not, you can click on the link below and go through our Customer PTC E-Newsletter archives.

[Customer Care Zone](#)

### PTC Tips & Techniques Webcasts: Work Smarter. Not Harder.

Click below to see regularly scheduled Tips & Techniques technical Webcasts that are designed to provide you with the most popular time-saving tricks that Pro/ENGINEER users of all skill levels will find useful. Get more out of your maintenance dollars!

[Tips & Techniques: Work Smarter Not Harder!](#)

### Special Hardware offers for PTC Customers

- <http://www.hp.com/go/ptc>
- <http://www.hp.com/go/ptcworkstation>

### PTC Sponsored Events

- <http://www.ptc.com/company/news/events/index.htm>

Explore what is new with the Pro/ENGINEER Wildfire family!

<http://www.ptc.com/go/showcase>

Connect with PTC using the latest Social Networking resources:

facebook



LinkedIn

YouTube

Also visit <http://social-product-development.blogspot.com/>

### **E-PROFILES IS HERE!!**

We have been eagerly anticipating the debut of the new electronic version of Profiles Magazine and now it is here! This new web site will supplement the print edition of the magazine and will provide new useful features not feasible with paper media. e-Profiles will provide you with 24x7, worldwide access to key information previously available exclusively in the print version. "Tips & Tricks," a popular feature pioneered by Pro/USER, has also moved to the web and will be expanded as the site matures.

Please take a few minutes to check out this new web site. We don't think you will be disappointed.

<http://profilesmagazine.com/>



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## Upcoming Events & Training Class Schedules

Upcoming, 2009                      Your local Pro/Engineer User Groups  
<http://www.ptcuser.org/rugs/>

June 6 – 9, 2010                      Orlando, FL USA  
PTC/USER World Event  
<http://www.ptcuser.org/>

### Events

Our seminars and conferences seek to provide you with relevant information regarding product development trends in your industry as well as innovative software learning experiences. Think of them as a constructive day off where you can share experiences and swap ideas with your peers.

If you can't manage to get away, we'll bring it to you. Check back often for regularly scheduled live webcast events.

[You're Invited to Attend...](#)

Please visit the [PTC Education Services](#) website for the latest training information including course descriptions, schedules, locations, and pricing.

- Attend a course at any PTC Center and receive a **free** copy of Pro/ENGINEER Wildfire Student Edition!

<http://www.ptc.com/services/edserv/index.htm>

### Live Instructor-Lead Virtual PTC Training Courses

Virtual Classrooms provide interactive learning with a trained PTC instructor in convenient and manageable sessions that last approximately 4 hours over a series of days. It's easy to join a class right from your desk using a phone or voice-over IP technology.

Sessions are performed just like a traditional ILT (including interactive exercises where you and the instructor can work on lab exercises together) and feature some of our most popular ILT courses. These sessions cover the exact same material as the traditional ILT in-center courses. Also look for some of our most frequently requested mini-topics delivered in the same format that are only an hour - two hours in duration.

If you have any questions about these sessions or would like to see getting other courses, not on this list, on the schedule please feel free to contact me for more details. They are a great way to bring training to you without you having to worry about location or being out from work for long stretches.

You can register for these sessions just as you would for any normal ILT class either by:

1. calling order admin at <http://www.ptc.com/services/edserv/training/registra.htm> or
2. you can go to PTC University directly at <http://www.ptc.com/learning> and submit a registration request directly. All you have to do is search the catalog by typing in “virtual” in the search field and you will see a listing.

## PTC

**Note:** This PTC E-Newsletter will continue to be used for the following:

- 1) Inform you on events related to PTC products (user groups, conferences, training schedules, etc.)
- 2) Educate you on solutions that are available at PTC
- 3) Tips & Techniques using PTC Products

**Note:** These messages are compiled in the local PTC office and will be distributed via e-mail.

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