

PTC products and HP-UX on PA-RISC platforms

November 2007

PTC will discontinue support of HP-UX on PA-RISC platforms for Pro/ENGINEER, CADD5 5, Optegra, Windchill, ProductView and Arbortext Editor in the 2011 timeframe.

This is in response to Hewlett-Packard's strategy regarding the end-of-life plans for PA-RISC platforms.

This decision to discontinue HP-UX PA-RISC support for PTC products has been made as the result of discussions with Hewlett-Packard about their product roadmap, and will allow more efficient support for the vast majority of PTC customers.

This will not affect HP/UX on HP Integrity (Itanium).

This letter has been authored to give PTC's and HP's customers time to plan and execute a migration strategy to an alternative platform.

Please note that we will continue to provide technical support to all active maintenance customers who are using PTC products on the HP-UX operating system. PTC will appropriately address issues that are reported to technical support, following our existing protocols. However, any HP-UX-specific issues may not be resolved after certain releases of PTC products pass their Standard Support End Date, per the [PTC Product Calendar](#). Specifically, we will support the following product releases on HP-UX throughout their respective lifecycles. Subsequent releases of these products (for example, Pro/E Wildfire 5.0) will not support HP-UX on PA-RISC platforms.

Client Applications:

Pro/ENGINEER Wildfire 4.0

CADD5 5 15.0

Optegra 15.0

Server Applications:

Windchill 9.1 (both Server and Client)

ProductView Standard 8.0

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HP has recommended that you either contact your HP Business Partner, Client Executive or review the product offerings at www.hp.com/go/itanium. Before you select an alternative platform, we advise you to contact either your PTC account representative or local Technical Support Center to ensure that the platform fully supports all your distinct requirements.

For additional information about platform support for PTC products, please visit <http://www.ptc.com/support/> or contact PTC Technical Support.

Sincerely,



Brian Shepherd
Division Vice President, Product Management, PTC